A Career Opportunity

UNICEF is the world's farthest-reaching humanitarian organization for children. Across 190 countries and territories, and in the world's toughest places, we work day in and day out to help children survive. To defend their rights. To keep them protected, healthy and educated. To give them a fair chance to fulfil their potential. Our work for every child relies entirely on voluntary support, including donations from generous Canadians.

Data Integration Developer
(Permanent; Full-time; based in Toronto)

The Business Intelligence (BI) team provides accurate and actionable data to drive UNICEF Canada's fundraising growth and strengthen our supporter engagement.

Our data strategy and our Constituent Relationship Management (CRM) system enable us to use relevant supporter actions and interactions with UNICEF to strengthen our relationship with our supporters and drive action in support of our organizational goals.

As a key member of the Business Intelligence team, the Data Integration Developer is responsible for all supporter data created, modified or moved through automation and integration. The successful candidate will have the opportunity to be part of a great team, to solve interesting and challenging problems and help shape the ongoing development and implementation of our data strategy.

The responsibilities of the position will include:

New Automation and Integration solutions (45%)

- Design and implement data automation and integration solutions and enhancements in support of our overall data strategy.
    - Understanding the business needs of data stakeholders
    - Implementing new or enhanced processes using SQL, SSIS and C#/VBA coding
    - Developing and carrying out testing plans for all new and enhanced processes
- Contribute to the ongoing development and evolution of our overall Data Strategy by identifying opportunities for improving efficiency, accuracy and usefulness of data through automation.

UNICEF Canada is one of 220 charities in Canada accredited by Imagine Canada for excellence in nonprofit accountability, transparency and governance.

Ongoing management of Automation and Integration Solutions (40%)

- Oversee, maintain and troubleshoot all existing data integration solutions and operations to ensure automated processes and business processes preserve data integrity and meet business goals. These processes include:
    - Daily automated BI data processes
    - Automated 2-way data integration between Raiser's Edge and our Engaging Networks online fundraising platform
    - Daily fundraising data imports into Raiser's Edge through ImportOmatic
    - Import and export processes to integrate data with fundraising vendors

Vendor management (10%)

- Oversee ongoing development and maintenance of data transfer protocols with our fundraising vendors.
- Coordinate all changes to ensure seamless fundraising operations.
- Act as primary point of contact with fundraising vendors' data specialists.

User support (5%)

- Provide second level support to the donation processing team on existing data integration, data entry and import processes.
- Provide training to donation processing team on how to run data integration, data entry and import processes.

The ideal candidate will have:

- A post-secondary degree in a related field
- A minimum of 4-5 years of relevant work experience, specifically:2 or more years' experience developing and maintaining data integration processes
    - SSIS
    - SQL
    - ImportOmatic
- 2 or more years' experience with software development and coding tools
    - VBA
    - C#
- 2 or more years' experience with SQL Server
    - Performing complex data querying
    - Troubleshooting database issues
    - Carrying out DBA tasks
- Data management in a not-for-profit/fundraising organization (an asset) including:
    - Experience using and supporting BlackBaud Raiser's Edge or equivalent constituent relationship management (CRM) database.

- o Experience with data management on the Engaging Networks platform
- o Understanding of fundraising activities and best practices
- Accuracy and attention to detail
- Ability to work independently
- Ability to work under deadlines
- Excellent problem solving skills
- Strong interpersonal skills

Salary Range: $62,000 to $73,000

For consideration, please submit your resume and cover letter to careers@unicef.ca by **November 24, 2019**. Please attach your cover letter (including salary expectations) and resume as one document and reference **"Data Integration Developer"** clearly in the subject heading.

UNICEF Canada sincerely thanks all applicants for their expressed interest in this opportunity, however, only those selected for an interview will be contacted.

Consistent with our Child Protection Policy, the successful candidate must receive clearance by a police background check, including the vulnerable sector screen.

UNICEF Canada is an inclusive workplace and is committed to championing accessibility, diversity and equal opportunity. Requests for accommodation can be made at any stage of the recruitment process providing the applicant has met the requirements for the position.